

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 09 - 22 March 2026, BBC Audience Services (Stage 1) received a total of **2,532** complaints about programmes. **5,126** complaints in total were received at Stage 1.

No BBC programmes received more than 100² complaints during this period.

92% of all complaints dealt with between 09 - 22 March 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 12 findings at Stage 2 between 09 – 22 March 2026.

Highlighted text links to published findings⁴. Other recently-published findings can be found here:

<http://www.bbc.co.uk/complaints/comp-reports/ecu/>

Programme	Service	Date of Transmission	Issue	Outcome
Stephen Nolan	Radio 5 Live	14/09/2025	Failure to challenge offensive comments	Upheld
More or Less	Radio 4	31/12/2025	Inaccuracy on costs related to Sizewell C	Upheld

¹ Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

² As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

³ Excluding investigations of online material outside Ofcom's remit.

⁴ These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.

Today	Radio 4	10/11/2025	Failure to mention Nigel Farage's business interests	Not upheld
Politics Live	BBC Two	12/01/2026	Failure to mention interviewee's political affiliation	Not upheld
The Sunday Show	BBC One Scotland	08/02/2026	Misleading linking of Epstein and Celtic FC	Not upheld
Question Time	BBC One	04/12/2025	Failure to challenge misleading claim by Reform panellist	Not upheld
Question Time	BBC One	04/12/2025	Failure to challenge misleading claim by Lib Dem panellist	Not upheld
Breakfast	BBC One	21/11/2025	Anti-male bias	Not upheld
Sunday with Laura Kuennsberg	BBC One	14/12/2025	Misleading summary of Supreme Court judgement on Equality Act	Not upheld
Reform: Ready to Rule?	BBC Two	04/02/2026	Failure to challenge claim about Labour antisemitism	Not upheld
The Media Show	Radio 4	26/11/2025	Misleading about reason for edit	Not upheld
The Reith Lectures	Radio 4	25/11/2025	Misleading about edit	Not upheld

83% of complaints (10 out of 12) dealt with between 09 – 22 March 2026 received a response within the target time.